






Memory Maker Volunteer



Volunteer Role Profile

-  Home-based, with occasional visits to the Hospice in Loughborough
-  Flexible/Ad hoc
-  Variable – 2-3 hours per month
-  Must be over 18 years old
-  Hospice at Home Team

What will I need to do?

The support and care Rainbows provides reaches beyond walls and locations. We believe the "Rainbows Experience" should be wherever families need it to be, whether that's at the hospice, home or in hospital. As a child nears the end of their life, our Hospice at Home Team help and support families to make treasured memories while surrounded by comfort, dignity and love.

One popular way of making a lasting memory is hand casting; making a unique and timeless reminder of the connection between family members. Once a casting has been taken in plaster of Paris, Memory Maker Volunteers work with care and attention to perfect and finish the final cast ready for it to be given back to the family to treasure.

Typical tasks the role could involve:

- **Smoothing and sanding casts** to create a tactile memory.
- **Painting casts** to create a finish which will allow the cast to be looked at and touched for many years to come.
- **Carefully transporting casts** from the hospice, to work on and finish at home, before returning them back to the hospice so that the casts can be delivered to the family by the Hospice at Home Team.

Will it suit me?

This profoundly rewarding role is ideal if you enjoy practical or artistic tasks. Given the nature of the role, empathy, sensitivity and an eye for detail are essential; as well as a degree of emotional resilience as you will be working with things which hold a special meaning for families.

This is a role which allows volunteers to make a clear difference to the families Rainbows supports, even if you only have a limited time to give to the role.

(If you are unable to take casts home to work on, we do occasionally run painting sessions at the Hospice.)

How will my application be assessed?

Informal Interview: Following the return of a completed application form, you will be invited to speak with the Volunteering Team. This will enable both you and Rainbows to find out more about each other and discuss the role in more detail. In addition, you will also be invited to attend a short training session on the memory making process.

References: As Rainbows is committed to ensuring the safeguarding and wellbeing of the people we work with; you will also be asked to provide two satisfactory character references to support your application.

What benefits and support will I receive?

- An induction and training, including an e-learning training package, to assist you in your role and comply with our policies and procedures. There will also be role specific training provided when you start.
- Staff will be available to provide support, advice and guidance.
- Feel a real sense of accomplishment through directly supporting the work of Rainbows in being there for babies, children, young people and their families across the East Midlands.

About Rainbows

Rainbows is the only hospice in the East Midlands dedicated to providing specialist health care and family support services for babies, children and young people with serious and terminal conditions.

Our volunteers are invaluable. They help us to deliver a vast range of services across the organisation, through helping either at the Hospice, externally at a range of events in the community or at one of our shops. The truth is we can't do our work without the help of our volunteers – together we can provide care and support wherever a family needs us!

Our commitment to diversity and inclusion

At Rainbows, we are committed to building a community where everyone feels seen and valued. We are dedicated to creating an inclusive environment that embraces diverse backgrounds and perspectives. We want every person, no matter their background, to feel empowered to share their stories and ideas. By fostering respect and equity, we aim to drive innovation and make a positive impact for everyone involved. Let's collaborate, celebrate our differences, and make a lasting impact!

Our values

At Rainbows, our values are evident in everything we say and do; they are what makes Rainbows so special. All volunteers should be aware of our values and strive to always uphold these values and behaviours.



Note: This role profile is not a job description and is not intended as a legally binding contract of employment with Rainbows. It is a role profile for a volunteering role, detailing the tasks we may ask of a volunteer, the skills and commitment we are looking for, and what a volunteer can expect in return for their generous offer of time.