





# Event Support Volunteer

## Volunteer Role Profile

-  Across the East Midlands
-  Monday-Sunday
-  Ad Hoc/Flexible
-  Must be over 16 years old
-  Community & Corporate Fundraising Teams



### What will I need to do?

Every year hundreds of people run, abseil, skydive and eat cake, to raise funds to help Rainbows care for babies, children, young people and their families across the East Midlands. Behind them are a team of dedicated Event Volunteers who are vital in ensuring our events run smoothly.

From local concerts and golf days, to daring abseils and firewalks our events are vital in helping to raise not only funds, but awareness of the work Rainbows Hospice does across the East Midlands and they simply wouldn't be possible without our enthusiastic volunteers helping on the day. Not only is it a great opportunity to connect with a range of different people; it is also one of our most flexible volunteering roles, allowing volunteers to choose events which fit around their schedule and commitments.

We'll keep you in the loop with our regular newsletter, packed with exciting updates on Rainbows' activities and a list of upcoming events needing volunteer support.

### Typical tasks the role could involve:

- **Be the Welcoming Face:** Collect tickets and entrance fees, welcome guests with a smile and help set the tone for an unforgettable event.
- **Get Hands-On:** Assist in setting up and taking down equipment and stalls.
- **Be a Cheerleader:** Join a cheer station and support our runners to the finish line
- **Guiding Star:** Assist with marshalling duties, from directing car parking to guiding runners along their routes, ensuring the event runs smoothly and safely.
- **Refreshment Hero:** Serve refreshments to participants, supporters and staff, keeping everyone energised and ready for action.
- **Information Sharer:** Actively engage with members of the public and be the go-to person for those seeking information about Rainbows and our important work.
- **Entertainment Champion:** Run our raffles, tombola's and other fundraising games engaging participants and members of the public

### Will it suit me?

If you enjoy striking up conversations with new people, working as part of an exciting team, and diving into a variety of hands-on tasks, volunteering at our events can be so much fun! Join us and turn your enthusiasm into unforgettable experiences while making a real impact!

Our events, typically held on weekends or evenings, offer flexibility with no fixed commitment throughout the year. Any time you can give helps fund our vital work.

### How will my application be assessed?

**Phone Call:** Following the return of a completed application form, you will be invited to speak with the Events Team. This will enable both you and Rainbows to find out more about each other and discuss the role in more detail.

**References:** As Rainbows is committed to ensuring the safeguarding and wellbeing of the people we work with; you will also be asked to provide two satisfactory character references.

### What benefits and support will I receive?

- An induction and training, including a e-learning training package, to assist you in your role and comply with policies and procedures.
- Staff will always be available to provide support, advice and guidance.
- Meet new people and make new friends.
- Feel a sense of accomplishment through supporting the work of Rainbows in being there for babies, children, young people and their families across the East Midlands.

### About Rainbows

Rainbows is the only hospice in the East Midlands dedicated to providing specialist care and support services for babies, children and young people with serious and terminal conditions.

Our volunteers are invaluable. They help us to deliver a vast range of services across the organisation. The truth is we can't do our work without the help of our volunteers – together we bring more love, smiles and laughter to our children and families.

### Our commitment to diversity and inclusion

At Rainbows, we are committed to building a community where everyone feels seen and valued. We are dedicated to creating an inclusive environment that embraces diverse backgrounds and perspectives. We want every person, no matter their background, to feel empowered to share their stories and ideas. By fostering respect and equity, we aim to drive innovation and make a positive impact for everyone involved. Let's collaborate, celebrate our differences, and make a lasting impact!

### Our values

At Rainbows, our values are evident in everything we say and do; they are what makes Rainbows so special. All volunteers should be aware of our values and strive to always uphold these values and behaviours.



**Note:** This role profile is not a job description and is not intended as a legally binding contract of employment with Rainbows. It is a role profile for a volunteering role, detailing the tasks we may ask of a volunteer, the skills and commitment we are looking for, and what a volunteer can expect in return for their generous offer of time.

**We care for babies, children and young people in the East Midlands – wherever they are.**

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